



The **TURNER & COATES** 14 YEARS OF EXCELLENCE AS STANDARD **Global Examiner**

Running the rule over domestic and international business since 1880!

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Unprecedented circumstances: Turner & Coates is aiming to ensure it remains 'business as usual' in the midst of the COVID-19 pandemic, by offering a new 'Virtual Inspection' service.

First and foremost, we are able to confirm that - wherever possible - we are still carrying out physical, on-site inspections, and our inspection service in China is beginning to return to something like normality.



Our new '**Virtual Inspection Service**' has been developed specifically to respond to the diverse needs of our clients during this ongoing global pandemic.

Our inspector will set up a 'virtual inspection' with your supplier, using either Microsoft Teams, Facetime or indeed any other shared digital, visual platform. Obviously, this means that we don't have to be physically on site for the virtual inspection - where the organisation concerned is not accepting external visitors - thus eradicating the risk of either catching or spreading COVID-19.

Of course, this new emergency system is dependent upon the individual supplier's capabilities to use Microsoft Teams, Facetime or other digital visual platforms, but - so far - it has worked very effectively on projects we have carried out in Finland, the United States and Canada.

What's more, it could prove to be a welcome, cost-effective solution in

these uncertain economic times, as no travel costs are incurred, meaning that all you would pay for would be our inspection hours, preparation, report time... and, of course, our tried-and-trusted expertise.



If the supplier is able to provide a video link from their workshop, then they could give a virtual, guided 'tour' of the equipment concerned, whilst being directed by our fully qualified inspector. If the supplier is not able to do so, then a remote inspection of the supplier's available QA/QC documentation would be undertaken.



The virtual meetings would take place using Microsoft Teams Meetings - or a similar digital video platform - where documents could be shared and footage viewed and reviewed.

In cases where suppliers do not have electronic versions of documents, these would need to be shown to Turner & Coates via video link. Alternatively, they could be scanned and sent electronically.

Our detailed report would be produced, covering as much content as possible to help ensure - as always - that the equipment will arrive on time and to the exact specifications.

Standing up to Coronavirus

As the world continues to fight against the spread of Coronavirus (COVID-19), everyone at Turner & Coates would, first of all, like to extend our warmest wishes to each and every one of our clients at this extremely difficult and unprecedented time.

We also wanted to re-assure you that, despite all of the travel bans and restrictions, Turner & Coates is as committed as ever to ensure that your business comes first at this challenging time, and we remain 'open for business', thanks to our innovative 'Virtual Inspection' service.

Of course, our interim virtual inspection & expediting service will be subject to a revised agenda, taking in contract/order review, design/engineer review, purchasing review, quality assurance and quality control, manufacturing and material test reports, where applicable. Call us today on 0161 660 8656 or +1(404) 462 5729 to find out more.

Global response to COVID-19

Responses to COVID-19 differ between countries. Whereas India and much of Europe - including France, Germany, Italy, Spain and the UK - are on lockdown, Sweden remains largely open for business, and inspections there are currently possible, although Swedes are being advised to work from home, wherever possible.

Brazil's president is also resisting lockdown, but local authorities have introduced restrictions in some areas. Inspections in Brazil are therefore being assessed on a case-by-case basis.

As the impact of COVID-19 continues to abate over in China, more and more businesses are beginning to return to something like normal capacity.

Call or e-mail us today to find out more and for further details about our new Virtual Inspection & Expediting service.

For total inspection, expediting and management systems implementation and auditing solutions, a FREE copy of our brochure or a no-obligation quote, call now on 0161 660 8656 (within UK) or +1 (404) 462 5729 (from North America)!*



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* Calls on our dedicated North American number can be made until 12 noon EST